Postal Managers Enhance Skills In Postal Remuneration Procedures And Project Funding

To ensure that regional postal management is well-equipped for managing Post Offices in the current social and business environment, the Caribbean Postal Training Centre (CPTC) hosted two workshops, Quality of Service Fund from December 4th – 6th, and Terminal Dues from December 6th – 8th, 2017.

The workshops are expected to enhance the skills of regional postal managers in postal remuneration procedures (which is an important source of foreign exchange for regional administrations) and seeking funding from the Quality of Service Fund.

The Quality of Service Fund is of the utmost importance in enabling countries in the region to improve operations; this training will provide participants with a hands on approach to project formulation, enhancing their technical skills and enabling them to submit quality QSF project proposals, as well as how to formulate, manage and oversee all aspects of projects set up in their countries. Participants will be updated on the new rules and regulations governing the Fund, and the procedures to access monies for projects.

At the opening ceremony on Wednesday, December 6th 2017, Ms. Magali Voisard-Vifian, Quality of Service (Q.S.F.) and Extra Budgetary Accountings Expert with the Universal Postal Union’s (U.P.U.) Finances unit observed: “The most ‘popular’ projects in the Caribbean have been mail delivery and conveyance projects (vehicles), updating of postal office equipment (hardware and software), security projects and IPS (the International Postal System providing end-to-end tracking of mail as well electronic data exchange). Every country in the region has submitted at least one Q.S.F. project, which is a statistic to be proud of.”

The workshops were being held on the 3rd and 5th floors of the General Post Office. In addition to Ms. Owena Beepot-Pryce, the UPU’s Regional Project Coordinator, some twenty-eight (28) participants from the region were in attendance. Facilitators included: Ms. Magali Voisard-Vifian, Ms. Dorothy Ducrest of the Quality of Service Projects and Mr. Paul Schoorl, Programme Manager and Expert with Letter Post Development at the International Bureau of the U.P.U.